

Confidential

Dear Valued Customer,

As the world leader in serving science, we continually evolve to address customer feedback and make it easier to do business with us. To that end, we are simplifying our brand architecture to provide greater clarity to our customers about our service offerings. Going forward we are rebranding the Clintrak, Priority Solutions International, and Fisher Bioservices brand names and logos as we focus on the unified value of the Fisher Clinical Services offerings.

Rest assured that there are no changes to our services or how you do business with us; however, you may notice some updates to our branding and website:

- In late August, we began to update the logos on our documentation, websites, shipping materials, and packaging; there are no changes to our services.
- In Q1 2019, the fisherbioservices.com web address will be rebranded as Bioservices under the Fisher Clinical Services brand; you will notice a new look and feel but will have same features and functionality.
- In Q1 2019, formerly Priority Solutions International will switch to patheonlogistics.com site; a new look and feel but will be the same standards of service.

Our value to you lies in the well-respected services you know and trust as well as the choice afforded by one of the most innovative leaders in the industry. That is not changing. Our clinical labeling, biorepository services, specialty courier and commercial sample distribution remain part of the Clinical Trial Division with no organizational changes to the leadership team of those operations. Here's a preview of how our pharma and clinical trials brands and logos will come together.

Integration under one Pharma Services Portfolio: Fisher Clinical Services & Patheon

Strengthening our integrated offering, connecting employees and optimizing brand recognition with two strong brands

ThermoFisher
SCIENTIFIC

Innovative technology and solutions

fisher clinical services

Clinical trial support and production services including packaging, labeling, storage, comparator sourcing, and distribution & logistics

Service Lines:
Packaging & Storage
Distribution & Logistics
Clinical Label Services
Total Transportation Management
Clinical Ancillary Management
ATLAS Translation Management Services
Biobanking
Kit Production
Laboratory Services
Direct-to-Patient Pharmacy Services
Complete Cold Chain
Clinical Supply Optimization

Patheon.

Contract development and manufacturing focused on drug development and delivery solutions

Service Lines:
API
Biologics
Early Development
Commercial Manufacturing
Total Transportation Management
Specialty Warehousing
Logistics for Commercial Drug Marketing
Commercial Sample Logistics
Specialty Courier / Freight Forwarding

Recap on What's Changing

- Pharma Services Group (PSG) has two brands to describe our services: Fisher Clinical Services and Patheon
- Clintrak and Fisher Bioservices brands will be rebranded by end of 2018, to be part of the Fisher Clinical Services brand
- Priority Solutions brand will be rebranded, by end of 2018, as a part of Patheon brand

What's Not Changing

- Our services
- Our legal entities
- Our people
- Our website functionality
- Customer order process
- Customer invoices

A high-level summary of the changes we'll be making follows at the end of the letter. Keep in mind no action is required on your part.

Seamlessly delivering on our commitment to our customers remains our top priority. While we streamline our brand strategy and refresh our packaging, you can expect the same high-quality products and services developed, manufactured and supported by 70,000 employees focused on your success. You can also continue to count on our commitment to innovation and product leadership and our focus on providing the best service and support for all our customers.

As your clinical trials partner of choice, we thank you for your continued business.

Sincerely,



Leon Wyszowski

President, Fisher Clinical Services

Below is a summary of changes – and what stays the same – as a result of our brand transition.

What's Not Changing

This brand transition does not change:

- Our services
- Our legal entities
- Our people
- Our website functionality
- Your order process
- Your invoice
- Your shipping and delivery time

There is no change to how you do business with us as your service provider...

So you can be confident that we will continue serving your clinical trial needs

Where You'll See New Branding

You will begin to see new logos on:

- Documentation and literature
- Product packaging
- Shipping boxes
- Marketing materials & advertising

Same great services.....Fresh new look

Your Online Experience

You will notice two website updates:

- Fresh look and feel
- New web address for Priority Solutions

Same great services...same great features